Reply to Pre-bid Queries for Tender No. K-RIDE/FIN/SAP/01/2021 Dt: 09.11.2021					
 S. No	RFP Reference(s)	As given in Tender Document / Description of Tender Clause	Bidder queries	Response to Bid Queries	
	(Section, Page)				
	Data Sheet - Eligibility Criteria, Page No: 39	The Eligibility Criteria Matrix shall be met as under	Eligibility clause changed to either Lead Bidder or Consortium partner, should be qualified to all the Mandatory sections. As mentioned on page 39 of the RFP	Tender Conditions prevail	
	Data Sheet, 5.3, page	The Bidder should Be SAP Silver partner - copy of the Certificate issued by SAP to be provided.	Bidder should be authorized partner with SAP.	Tender Conditions prevail	
	Data Sheet, 5.3, page No: 26	Clause 5.3 (A) 2: Be SAP Silver partner - copy of the Certificate issued by SAP to be provided. 4. Have at least 50 Full Time SAP domain experts on its payroll (FICO, MM, HRM, and PS). Out of which 5 should be SAP Certified consultants. The details of employees should be signed by Authorized representative of Consultant's organization. Clause 5.3 (A) 4: Have at least 50 Full Time SAP domain experts on its payroll (FICO, MM, HRM, and PS). Out of which 5 should be SAP Certified consultants. The details of employees should be signed by Authorized representative of Consultant's organization. Clause 5.3 (A): 5. Have experience of having executed SAP implementation and support in at least 3 companies/3 separate assignments as on 31st Mar 2021 (project should have been gone live), out of which, at least one company should be Govt. /PSU with minimum value of Rs. 1 Crores – should be supported by Customers Testimonials/Work order etc Clause 5.3 (A) 6. Have Out of above SAP Experience all the project should be full cycle implementation with support inclusive of Modules HR, FICO, PS & MM in Indian companies having a minimum turnover of Rs. 500 Crore OR with minimum 50 user base – should be supported by Customers Testimonials/work orders etc.	We request to give exemption to RailTel being a Public Sector Undertaking (PSU) under Ministry of Railway for the above mentioned eligibility criteria. If these conditions are waived off for RailTel, we will be able to participate in the instant RFP floated by K-RIDE	Tender Conditions prevail	
		Clause S.3 (A) 7. Have Out of above SAP experience at least one company should be of similar industries like Metro Rail Sector/ Railway Sector/High Speed Rail - should be supported by Customers Testimonials/work orders etc Clause S.3 (A) 8. Have under taken three assignments in SAP implementation of value of Rs.2 Crore each or above in the past five years till 31st March 2021 should be supported by Customers Testimonials/work orders etc			
		5.3 (B): Assignments / Work Experience: Bidder must have successfully completed the following: i. Three similar assignments in SAP implementation of value of ₹2 Crores each or above in the past five years till 31st March 2021 - should be supported by Customers Testimonials/work orders, etc. OR. ii. Two similar assignments in SAP implementation of value of ₹3 Crores or above in cast 5 years till.			
		Clause 5.3 (D): Financial Eligibility Criteria: i. The bidder should have average annual turnover of at least Rupees 3.23 Crore (Rupees Three Crores Twenty- Three Lakhs only) from SAP implementation/ Support projects for last three years ending 31st March 2021. The bidders shall submit Certificates to this effect which may be an attested Certificate from the concerned department /client or Audited Balance Sheet duly certified by the Statutory Auditors / Certificate from Statutory Auditors duly supported by Audited Balance Sheet.			
	Data Sheet Clause no.	Be SAP Silver partner - copy of the Certificate issued by SAP to be provided	Request to change to SAP Platinum partner.	Tender Conditions prevail	
	Data Sheet Clause no. 5.3, Page no 26	Have under taken three assignments in SAP implementation of value of Rs.2 Crore each or above in the past five years till 31st March 2021 should be supported by Customers Testimonials/work orders etc.	Is it five years (Page no 26) or Seven years (Page no 31). Request to change to 10 tears.	Only proposals of those Consultants who meet the 'Eligibility Criteria' specified in Clause no. 5.3 (pg. no. 26-30) shall be eligil for further technical evaluation at pg. no. 31.	
	TOR - Section V: 3.4 Implementation milestone , Page no 84	Implementation and Support Period	What is the total duration of Project / contract as per K-ride? Is it 24 months or 27 months?	It is Go Live - 12 months + Hypercare support -3 months after Live +AMC 1 year after completion of Hypercare support, i.e to 27 months.	
	Data Sheet Clause 5.3 -	IIJoint Venture/ Consortium	IRequesting to allow Subcontracting also for this bid.	Tender Conditions prevail	
	Data Sheet Clause 5.3 -	Have CMMI Level 3 certification – should be supported by Certificate issued by competent authority	Request to change from CMMI Level 3 to CMM level 5 certification – should be supported by Certificate issued by competent		
	page no 26		authority	1	
	Data Sheet Clause 5.3 - page no 26	Have experience of having executed SAP implementation and support in at least 3 companies/3 separate assignments as on 31st Mar 2021 (project should have been gone live), out of which, at least one company should be Govt. /PSU with minimum value of Rs. 1 Crores – should be supported by Customers Testimonials/Work order etc	Have experience of having executed SAP ECC implementation and /or support in at least 3 companies/ 3 separate assignments as on 31st Mar 2021 (project should have been gone live), out of which, at least one company should be Govt. /PSU with minimum value of Rs. 1 Crores – should be supported by Customers Testimonials/Work order etc. Request to allow consider Global experience.	Tender Conditions prevail	

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	(Section, Page)	i. Three similar assignments in SAP implementation of value of ₹2 Crores each or above	Request to consider SAP ECC implementation / OR Support for last 10 years. Request to allow consider Global experience.	Tanda Candiina annai
J	Data Sheet Clause 5.3 - page no 26	I. Inter similar assignments in SAP implementation of value of K2 Crores each of above in the past five years till 31st March 2021 - should be supported by Customers Testimonials/work orders, etc.	Request to consider SAP ELC Implementation / OK Support for last 10 years, Request to allow consider Global experience.	Tender Conditions prevail
		ii. Two similar assignments in SAP implementation of value of ₹3 Crores or above in past 5 years till 31.03.2021 - should be supported by Customers Testimonials/work orders etc. OR		
		iii. One similar assignment in SAP implementation of value of ₹5 Crores or above in past 5 years till 31.03.2021- should be supported by Customers Testimonials/work orders etc.		
I	Data Sheet Clause 5.3 -	"Similar Works" for this Contract shall be defined as below:	Request to consider SAP ECC implementation / OR Support also for last 10 years. Request to allow consider Global	Tender Conditions prevail
	page no 27	Experience in SAP Implementation viz "Implementation of ERP-SAP/S-4 HANA Solution (HR Human Resources Management including Payroll, FICO – Financial & Accounting	experience.	·
	<u> </u>	Module, PS - Project Systems & MM - Materials Management)".		<u> </u>
2	TOR Section V, Clause	vii. The Implementation Partner will give adequate training at all locations to different personnel at various levels		Core team members will be assigned by KRIDE.
	3.5. Vii - page no 86	of the organization.	Remote Training to be accommodated keeping in view the pandemic times.	However, if needed Implementation Partner have to provid training if KRIDE so desires without any additional cost.
	SCC Additional Para	Cloud hosting cost	MEITY Certified cloud is required or SI can propose any Public or Private Cloud	MEITY Certified cloud is required.
	6.4.1 Page 172.		Existing Infra details for the migration to be provided by KRIDE	Existing tally data will be provided by KRIDE.
			Current Data size of SAP and NON-SAP Infra to be provided by KRIDE	Less than 1 GB.
			Network Connectivity between Public or Private Cloud till customer office is responsibility of SI or customer	KRIDE will provide network connectivity.
			Entire Infra need to be managed remotely or SI need to propose the on-site resources	Refer Section-V, Claue no. 3.2.3 Pg. 83 and Clause 3.5.xii to 86.
			Infrastructure support windows and SLA to be provided by KRIDE	Infrastructure support window: Refer Section-V, Claue no. Pg. 83. SLA: Refer Section-V, Claue no. 4.2 Pg. 91.
			Does SI need to propose his tools for Ticketing, Monitoring or customer will continue using his tools	SI needs to propose.
			Any specific security parameters need to be consider while design the solution - like WAF, DDOS, PIM	Refer Section-V, Claue no. 3.1.31 Pg.81; Annexure-1 Pg. 92 22, 23, 76. 77.
			Is AD Configuration and management is under SI scope	Yes.
			Does SI need to propose Antivirus, Patching tool for the new setup or will leverage existing tool	Leverage existing tool.
	TOR - Section V, Section 3.1 - 23 - page no 82	I. Integration with other third-party software like E-Procurement, Ms-Project, Primavera, GIS etc Any SAP -tools //licenses required for integration should be mentioned by the bidder which will be procured from SAP directly by K-RIDE. The solution must also provide for Reporting on analytical, strategic and operational	 Is it required to consider SAP PO! Integration implementation in Scope? SAP Analytics solution implementation is in scope? Or standard SAP provides all reports and analysis is part of scope? 	Yes. The solution must also provide for Reporting on analytic strategic and operational aspects.
	TOR - Section V, Claue no. 4.0, Page no 90	K-RIDE reserves the right to carry out audit of the implemented solution through any other certified agency designated by K-RIDE during support period. Based on its recommendation, implementation Partner shall take necessary corrective measures to comply the performance parameters stipulated in the Tender document. Any deficiencies pointed out after technical audit and agreed by K-RIDE, shall be rectified by the Contractor without additional cost within 45 days of the agreed audit report.	Kindly clarify the performance parameters in details.	Implemented solution pertaining to ERP-SAP/S-4 HANA Sol HR – Human Resources Management including Payroll, FIC Financial & Accounting Module, PS – Project Systems & MN Materials Management. Contractor to be read as Consultant.
	Section III SCC Schedule		Request the Bidder to considered the changes to below payment Terms	Kindly refer Annexure-1 to Reply to this Pre-bid Queries
	of Payments, 6.2 pg. 171-172	A) Implementation of ERP-SAP systems	A) Implementation of ERP-SAP systems	1
	171-172		i) 5% of the total price (Section 9- A-1) shall be paid on Project kick-off	1
		i) 5% of the total price (Section 9- A-1) shall be paid on completion of process study and approval of blueprint document	ii) 15% of the total price (Section 9- A-1) shall be paid on completion of process study and approval of blueprint document	
			iii) 10% of the total price (Section 9- A-1) shall be paid on successful of completion of Standard Manual configuration of all four modules HR – Human Resources Management including Payroll, FICO – Financial & Accounting Module, PS - Project Systems & MM – Materials Management modules.	
		ii) 30% on successful configuration & User acceptance of HR – Human Resources Management including Payroll, FICO – Financial & Accounting Module, PS - Project Systems & MM - Materials Management modules.	Nysteins & win* - wateries wainingement intolutes. Ny 30% on successful full configuration & User acceptance of HR – Human Resources Management including Payroll, FICO – Financial & Accounting Module, PS - Project Systems & MM - Materials Management modules.	
		iiii) 20% of the total price (Section 9 -A-1) shall be paid on Data Migration & successful integration testing of the solution.	v) 20% of the total price (Section 9 -A-1) shall be paid on Data Migration & successful integration testing of the solution.	-
		iv) 10% of the total price (Section 9 – A-1) shall be paid after rolling out to regional offices/site offices and completion of training at all levels.	vi) 10% of the total price (Section 9 – A-1) shall be paid after rolling out to regional offices/site offices and completion of training at all levels.	
		 v) 10% of the total price (Section 9 – A-1) shall be paid after Go-Live including submission of user-manual, system manual and training manual and acceptance. 	vii) 5% of the total price (Section 9 – A-1) shall be paid after Go-Live including submission of user-manual, system manual and training manual and acceptance.	
		vi) Balance 25% will be provided after completion of the Hypercare support.	viii) Balance 5% will be provided after completion of the Hypercare support.	4
		b) License payment term 50% of the total license price (Section-9-A-2) shall be paid on submission of procurement plan of License and	B) License payment term 50% of the total license price (Section-9-A-2) shall be paid on submission of procurement plan of License and remaining 50% of the total license price (Section-9-A-2) shall be paid on submission of procurement plan of License and remaining 50% of the total license price (Section-9-A-2) shall be paid on submission of procurement plan of License and remaining 50% of the total license price (Section-9-A-2) shall be paid on submission of procurement plan of License and remaining 50% of the total license price (Section-9-A-2) shall be paid on submission of procurement plan of License and remaining 50% of the total license price (Section-9-A-2) shall be paid on submission of procurement plan of License and remaining 50% of the total license price (Section-9-A-2) shall be paid on submission of procurement plan of License and remaining 50% of the total license price (Section-9-A-2) shall be paid on submission of procurement plan of License and Remaining 50% of the total license price (Section-9-A-2) shall be paid on submission of procurement plan of License and Remaining 50% of the total license price (Section-9-A-2) shall be paid on submission of procurement plan of License and Remaining 50% of the total license price (Section-9-A-2) shall be paid on submission of the total license price (Section-9-A-2) shall be paid on submission of the total license price (Section-9-A-2) shall be paid on submission of the total license price (Section-9-A-2) shall be paid on submission of the total license price (Section-9-A-2) shall be paid on submission of the total license price (Section-9-A-2) shall be paid on submission of the total license price (Section-9-A-2) shall be paid on submission of the total license price (Section-9-A-2) shall be paid on submission of the total license price (Section-9-A-2) shall be paid on submission of the total license price (Section-9-A-2) shall be paid on submission of the submission of the total license price (Section-9-A-2) shall be paid on submission of the submissi	
		remaining 50% after delivery and acceptance of licences C) Post implementation support	after delivery and acceptance of licences - Immediate against Invoice C) Post implementation support	
		 Payment for User adoption support will be provided after the completion of user adoption period (i.e. 3 months of Hypercare). 	hypercare support cost should include " User Adoption Support cost " hence this should not be a part of Post implementation Support Payment Terms	
		ii. Equated quarterly instalments of the support price (Section 9 – B-1) shall be paid at the end of each quarter on successful service provided by the Implementation partner.	ii. Equated quarterly instalments of the support price (Section 9 – B-1) shall be paid at the end of each Month quarter on successful service provided by the Implementation partner.	

Implementation of ERP-SAP/S-4 HANA Solution (HR – Human Resources Management including Payroll, FICO – Financial & Accounting Module, PS - Project Systems & MM - Materials Management). Reply to Pre-bid Queries for Tender No. K-RIDE/FIN/SAP/01/2021 Dt: 09.11.2021					
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	(Section, Page)		RFP is silent with regard to Payment Schedule in Section 2 for ATS. However Section 9-8-2 Post implementation Support price of License (ATS) Annual Technical Support cost needs to be quoted. Hence Request the Bidder to consider Support price of License (ATS) payment terms as Yearly in Advance payable in 30 days as DEM Partner also charges us yearly in advance.		
		D Cloud hosting cost D Cloud hosting cost Equated quarterly instalment of the cloud hosting price (Section 9-C-1) shall be paid at the lend of each month till end of the contract period	D) Cloud hosting cost Equated quarterly instalment of the cloud hosting price (Section 9-C-1) shall be paid at the start end-of each month till end of the contract period		
	SCC Clause no. 6.5 pg. 175	Payment shall be made within 45 days of receipt of the invoice and the relevant documents specified in Clause 6.4, and within 60 days in the case of the final payment.	Request the Bidder to change the payment terms from 45 days to 30 days and rephrase the clause as below " Payment shall be made within 45 30 days of receipt of the invoice and the relevant documents specified in Clause 6.4, and within 60 30 days in the case of the final payment."	Tender Conditions prevail	
	Data Sheet Clause no. 3.6 (a) Pg. 24	The price shall include cost of all key personnel, remuneration, support staff, office expenses (other than rent which shall be paid by K-RIDE), travel (reimbursable as per Appendix E of Section 6), accommodation (reimbursable as per Appendix E of SC), printing and stationery, over heads and any other costs incidental towards the Contract. All duties, taxes, royalties, cess and other levies payable by the Consultant under the Contract, or for any other cause (including standard specifications), as of the date 28 days prior to the deadline for submission of bids, shall be included in the rates and prices and the total Bid Price submitted by the Bidder including Good and Services Tax (GST).	Request the Bidder to include the Below clause Tax clause in the commercial document under Section 7 Special Conditions of Contract (SCC) Part - B , Section 2.0 Schedule of Payments,	Tender Conditions prevail	
			Taxes. The charges specified under this Proposal are final and conclusive charges. These charges are exclusive of all taxes, levies and duties as may be applicable to the Services being rendered by Atos and under this Proposal, including without limitation state local sales and other taxes, which are paid by or are payable by Atos. Any applicable taxes shall be charged extra. If there is any change in taxes due to changes under applicable law, the additional taxes as applicable to Atos shall be borne by the Customer. Atos accepts full and exclusive liability for the payment of all employer contributions and taxes measured by the remuneration paid to Atos employees as required by all applicable local statutes, rules and regulations. The following clauses shall be applicable: b)Upon receipt of advance, the Atos shall provide the Advance Receipt Note (as per the provisions of GST legislation). c)In case where the Customer is required as per the provisions of GST and to deduct TDS, the customer shall deduct Tax deducted at source (TDS) and deposit the same with the government as per the provisions of GST legislation. The Customer shall provide TDS certificate to Atos within 15 days of due date of issue of TDS certificate. In case of any incorrect/incomplete/ non-compliance (or non-timely compliance) on behalf of the customer and because of which a demand is made on Atos by the tax authorities, the customer shall be immediately liable to pay the applicable taxes/ amounts (including interest, penalty and associated litigation cost) if any upon notification by the Atos. d) in case the Customer is eligible for any exemption or lower rate of tax, the customer is responsible to provide the requisite details, documents, declarations or undertake any prescribed compliances for the purpose of tax exemptions/lower tax rates at the time of Purchase Order. In absence of this, no tax exemption/ lower rates would be extended. Further, in case of any incorrect/ incomplete/ incomplete/ incomplete/ incomplete/ incomplete/ incomplet		
	Clause 2.2 of SCC Pg. 161	K-RIDE reserves the right to terminate the Contract by giving 1 (one) month advance notice in writing to the	Request customer to make this clause subject to payment of the charges due and payable, cost incurred by the consultant,	Tender Conditions prevail	
	Clause 2.7.2 of SCC Pg.	Implementation Partner, without assigning any reason there of This clause has been deleted	and direct damages or losses and early termination fees. Request customer to retain this clause. It is essential for the consultant to have a right to terminate in case of a breach of the obligations to pay	Tender Conditions prevail	
		Deleted (sub-consultant not allowed)	Request customer to permit sub-contracting with prior written consent.	Tender Conditions prevail	
	SCC : Additional Para 3.1.2 (A) Pg. 163	Should the Consultant fail to deliver any module within the period prescribed and agreed for delivery, then K-RIDE, without prejudice to other remedies available to it shall be entitled to recover liquidated damages, a sum equivalent to 0.5% of the value of the delayed delivery for each week of delay or part thereof for a period up to 10 (Ten) weeks, and thereafter at the rate of 1.0% of the value of the delayed delivery for each week of delay or part thereof for another Ten weeks of delay subject to maximum 10 % of the total value of the contract.	Request to cap the total delay liability at 10% or alternatively make the LD as sole remedy for dely.	Tender Conditions prevail	
	SCC: Additional Para 3.1.2 (B), Pg. 163	The upper ceiling of the penalty on the on-site comprehensive warranty, maintenance and support services shall be the total amount to be paid to the Implementation Partner for providing on-site warranty maintenance and support services in a year under the contract. In case the total penalty in a year is more than the balance payment to be made to the Implementation Partner during the year, K-RIDE may request the Implementation Partner to deposit the amount with K-RIDE within a stipulated time period or may revoke the performance guarantee either in part or full to realize the outstanding dues for non-performance of the contract		Tender Conditions prevail	
	SCC: Additional Para 3.4.1 Pg. 165	The following limitation of the Consultant's Liability towards the Client can be subject to the Contract's negotiations:	Request customer to clarify what this entails. Will the limitation clause be renegotiated?	It is regarding Consultants Liability.	
	SCC Additional Para	"Limitation of the Consultant's Liability towards the Client:	Request customer to limit the overall Liability of the client shall be limited up to 100 % of the annal contract value.	Tender Conditions prevail	

	Implementation of ERP-SAP/S-4 HANA Solution (HR – Human Resources Management including Payroll, FICO – Financial & Accounting Module, PS - Project Systems & MM - Materials Management).				
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3. NO	(Section, Page)	As given in Tender Document / Description of Tender Clause	bidder queries	Response to bia Queries	
26	SCC Additional Para 3.9.1 Pg. 166	The Consultants (i) shall keep accurate and systematic accounts and records in respect of the Services, hereunder in accordance with internationally accepted accounting principles and in such form and detail as will clearly identify all relevant time charges and cost, and the bases thereof (including such bases as may be specifically referred to in the SCC); (ii) shall permit the Client or its designated representative periodically, and up to one year from the expiration or termination of this Contract, to inspect the same and make copies thereof as well as to have them audited by auditors appointed by the Client.	1, Cost of audit shall be borne by the client	Tender Conditions prevail	
27	SCC Additional Para 4.1 (a) Pg. 166	If required to comply with the provisions of Clause GCC 3.1.1 hereof, adjustments with respect to the estimated periods of engagement of Key Personnel set forth in Appendix C may be made by the Consultants by written notice to the Client, provided (I) that such adjustments shall not alter the originally estimated period of engagement of any individual by more than 10% or one week, whichever is larger, and (ii) that the aggregate of such adjustments shall not cause payments under this Contract to exceed the ceilings set forth in Clause GC 6.1(b) of this Contract. Any other such adjustments shall only be made with the Client's written approval.	(a)Request customer to clarify whether Change Request will be issued in case of additional scope or not. (b) Also clarify whether the parties can mutually agree to exceed the cost provided in clause 6.	Kindly refer GCC Clause no. 2.4, 5.2 & 6.1 and SCC calsue no. 4.1(a) and 4.1 (b).	
28	SCC Additional Para 4.1 (b) Pg. 166-167	If additional work is required beyond the scope of the Services specified in Appendix A, the estimated periods of engagement of Key Personnel set forth in Appendix C may be increased by agreement in writing between the Client and the Consultants, provided that any such increase shall not, except as otherwise agreed, cause payments under this Contract to exceed the ceilings set forth in Clause GC 6 of this Contract.	(a) Request customer to clarify whether Change Request will be issued in case of additional scope or not. (b) Also clarify whether the parties can mutually agree to exceed the cost provided in clause 6.	Kindly refer GCC Clause no. 2.4, 5.2 & 6.1 and SCC calsue no. 4.1(a) and 4.1 (b).	
29	SCC Additional Para 7.1.1 Pg. 175-176	if either Party objects to any action or inaction of the other Party, the objecting Party may file a written Notice of Dispute to the other Party providing in detail the basis of the dispute. The Party receiving the Notice of Dispute will consider it and respond in writing within fourteen (14) days after receipt. If that Party fails to respond within fourteen (14) days, or the dispute cannot be amicably settled within fourteen (14) days following the response of that Party, Clause SCC 7.3 shall apply		Kindly read it as SCC Claue no. 7.2.	
30	SCC Additional Para 7.2 Pg. 176	"Any dispute or different or claim arising out of, or in connection with, or relating to the present contract or the breach, termination or invalidity thereof, shall be referred and settled under the Arbitration Centre – Karnataka (Domestic & International) Rules 2012, by one or more arbitrators appointed in accordance with its rules"	Request customer to subject anu dispute to Arbitration and Conciliation Act 1996	Tender Conditions prevail	
31	Scope of Work Clause no. 3.5.viii pg. 86 and Section 4 - 4b.3 pg. 75	Scope of Work Clause no. 3.5.viii pg. 86: Hardware and Networking are not Included in the scope of work; however the Consultants should do sizing of Hardware and necessary networking equipment to support different project locations of K-RIDE. Section 4 - 4b. 3 pg. 75: Hardware hosting on Cloud Charges till end of the one year support.	In page no. 86 point no. 8 in section 3.5 scope of work it says that hardware and networking is not in scope of SI. But in price bid page 75, 4b summary of Cost point no. 3 ask us to quote price of hardware hosting on cloud charges till end of one year support.	Hardware and Networking support within client premises will be responsibility of KRIDE. Prospective bidder has to quote cloud hosting charges. Kindly read Section 4 - 4b.3 as "Cloud Hosting charges till end of the one-	
32	Appendix D Pg. 187	Appendix D: Services and Facilities to be provided by the Client.		Services and Facilities to be provided by the client as mentioned in Section-V, Claue no. 3.2.4 Pg. 83.	
33	Data Sheet Clause no. 5.3, D Pg. 27	i. The bidder should have average annual turnover of at least Rupees 3.23 Crore (Rupees Three Crores Twenty-Three Lakhs only) from SAP implementation/Support projects for last three years ending 31st March 2021. The bidders shall submit Certificates to this effect which may be an attested Certificate from the concerned department / client or Audited Balance Sheet duly certified by the Statutory Auditors / Certificate from Statutory Auditors duly supported by Audited Balance Sheet.		I. The bidder should have average annual turnover of at least Rupees 3.23 Crore (Rupees Three Crores Twenty-Three Lakhs only) from SAP implementation/ Support projects for last three years ending 31st March 2021. The bidders shall submit Certificates duly certified by the Statutory Auditors duly supported by Audited Balance Sheet.	
34	Data Sheet Clause no. 5.3, D Pg. 27	iv. Net worth: All partners of IV or a Sole bidder /Consultant firm/company should have positive net worth in the latest financial year. Certificates to this effect which may be attested Certificate from the concerned department/client or Audited Balance Sheet duly certified by the Statutory Auditors duly supported by Audited Balance sheet.		iv. Net worth: All partners of JV or a Sole bidder /Consultant firm/company should have positive net worth in the latest financial year. The bidders shall submit Certificates duly certified by the Statutory Auditors duly supported by Audited Balance Sheet.	
35	Data Sheet - Claue no. 5.8 Pg. 35	The formula for determining the financial scores is the following: [Sf = 100 x Fm/F, in which Sf is the financial score, Fm is the lowest price, and F the price of the proposal under consideration] The weights given to the technical and Financial Proposals are: T= 0.80 and P= 0.20		The formula for determining the financial scores is the following: [Sf = 100 x Fm/F, in which Sf is the financial score, Fm is the lowes price, and F the price of the proposal under consideration]. The weights given to the technical and Financial Proposals are: St= 0.80 and Sf= 0.20	
36	Data Sheet Technical Evalaution - B.1 & B.2 Pg. 32 Documentary Proof.	Presentation & Demonstration Solution Methodology & Architecture		Bidders will be called to give presentation either virtually or off- line mode.	
37	Section-5 – Terms of Reference (TOR) – Annexure -I: 1. Finance & Account			Addition: Sr. No. 262: Reconciliation of all types: Taxes - Direct (TDS) & Indirect (GST), etc. along with generation of reconciliation reports	
38	Bid Notification Pg. 4 - point no. 7	Last date for submission of Technical & Financial proposals is 23.12.2021 @ 15.00 Hours		Last date for submission of Technical & Financial proposals is 03.01.2022 @ 15.00 Hours	
39	Bid Notification Pg. 4 - point no. 8	Opening of Technical Bid is on 24.12.2021 at 15.30 Hours and Financial bid will be open on after 10.01.2022 @ 15.00 hrs.		Opening of Technical Bid is on 04.01.2022 at 15.30 Hours and Financial bid will be open on or after 20.01.2022 @ 15.00 hrs.	