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| Implementation of ERP-SAP/S-4 HANA Solution (HR – Human Resources Management including Payroll, FICO – Financial & Accounting Module, PS-Project Systems & MM - Materials Management) |                             |   |   |  |
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| Tender No : K-RIDE/FIN/SAP/03/2022, Dated: 03.09.2022   |                             |   |   |  |
| Sl No.  | RFP Reference(Section/Page) | As Given in Tender Document / Description of Tender Clause  | Bidder Queries  | Response to Bidder Queries   |
| 1   | General                     | NA  | Details of the Organisational Structure - understanding of the global view of the business  | Please refer the information available under Company's website - www.kride.in - RTI - information under Section 4(1) (b)   |
| 2   | General                     | NA  | What is the current systems environment, which exists today, Can you provide current SAP landscape  | Currently K-RIDE is using Accounting Tally Software, Clear Tax software for GST , Winmann TDS software for filing TDS returns & Auto Cadd - AEC , Plex Earth softwares for designs. All other MIS reports are generated through Microsoft Excel. |
| 3   | General                     | NA  | What are the interfaces currently in the Landscape  |  |
| 4   | General                     | NA  | How many users access the system? Can you please provide number of core users and number of Lite / self-service users?  |  |
| 5   | Section 3.2 - 13            | In preparing the Technical Proposal, consultants are expected to examine the documents comprising this RFP in detail. Material deficiencies in providing the information requested may result in rejection of a Proposal.   | Is it expected that warranty / Hypercare period is 3 months   | Please refer Addendum-1 to this Tender   |
| 6   | Section 3.7 - Viii - 105    | The scope also includes making necessary changes and enhancement required by K-RIDE.  | Is there are Application Support too is currently being used  | Currently K-RIDE is using Accounting Tally Software, Clear Tax software for GST , Winmann TDS software for filing TDS returns & Auto Cadd - AEC , Plex Earth softwares for designs. All other MIS reports are generated through Microsoft Excel. |
| 7   | Section 3.7 - 106           |   | During the Support Phase Bug Priority 1 and 2 is given 24 Hours   | Section 3.7 - Tender Conditions @ P. No: 106 may be referred .   |
| 8   | Section 3.8 - 107           | Imparting different levels training which includes training for Functional Core Users, Technical Core Users, End-Users. Top Management, Train the trainer, Change Management etc. at Corporate office including site offices in Bangalore. The training will be as per the convenience and discretion of K-RIDE | It is mentioned that training is required for Top Management, Train the trainer, Change Management etc. . Could you please be more specific?  | Section 3.8 - Scope of Training may be referred.   |
| 9   | Section 3.1 - Point 18 - 99 | Audit Trails & Archival should be an integral part of the system  | What is the archiving poilicy to be implemented ( years )   | Minimum 8 years  |
| 10  | Section 3.5 - 99            | Installation & implementation of necessary applications for SAP HR – Human Resources Management including Payroll, FICO – Financial & Accounting Module, PS- Project Systems & MM - Materials Management  | Which are all the existing implemented SAP modules  | No SAP modules implemented as of Now in K-RiDE.  |
| 11  | General                     | NA  | can you please provide number of legal entities ?   | 2 (TWO)  |
| 12  | General                     | NA  | Could you please provide Head count?  | 150  |
| 13  | General                     | NA  | why Multiple Reporting relationships are required   | As per the Organisation strcuture, multiple reporting required.  |
| 14  | General                     | NA  | how many levels of workflow required  | Can not be specified at this stage .. as it is based on the Cadre requirement/ Cadre availabililty - You can refer answer to Sl # 1 in this regard   |
| 15  | General                     | NA  | Question number 16 (Capability to automate manpower requirement/planning based on competencies, skills, experience, qualification and other criteria, Budget) for please provide furhter details  | Tender Conditions prevail  |
| 16  | General                     | NA  | For Recruiting of employess, is there a need for separate career site for each entity? Or, can one single career site be considered for all the entities across all locations and legal entities? | separate career site for each entity(K-RIDE & B-RIDE) .. but it will be in general   |





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| 17 | General   | NA | For Performance and Goal Management process, what is the appraisal cycle / policy to be considered?<br>a. Annual Appraisal<br>b. Mid-Year Appraisal<br>c. Quarterly Appraisal<br>d. Any other (Please elaborate) | Annual appraisal  |
| 18 | General   | NA | how many Holiday calendars are required  | As generally adopted in similar industries  |
| 19 | General   | NA | how many Shifts/ Work schedules are required   | As generally adopted in similar industries  |
| 20 | General   |    | is there Over Time Paid for employees Please share the Overtime Policy?  | As generally adopted in similar industries  |
| 21 | General   |    | How many Bank files formats are required ?   | As generally adopted in similar industries  |
| 22 | Functional Req. Spec. No: 3, 22 - 134,135           |    | How many types/classification of Suppliers, you are dealing with? Exp. One time vendor, Service Vendor, regular suppliers etc.   | As generally adopted in similar industries  |
| 23 | Functional Req. Spec. No: 34 - 134                  |    | What is the purpose of one-time vendor?  | As generally adopted in similar industries  |
| 24 | Functional Req. Spec. No: 7 - 134                   |    | What are Vendor Selection Process followed currently and Parameters used for ?   | As generally adopted in similar industries  |
| 25 | Functional Req. Spec. No: 8 - 134                   |    | Do you have Import process and Import Suppliers?   | No, as of now, but might require in future  |
| 26 | Functional Req. Spec. No: 9 - 134                   |    | What is the current vendor creation approval process?  | As generally adopted in similar industries  |
| 27 | Functional Req. Spec. No: 14 - 135                  |    | How the notification process send to user once the vendor has been created?  | As generally adopted in similar industries  |
| 28 | Functional Req. Spec. No: 15 - 135                  |    | What is the approval process for Vendor creation/modification?   | As generally adopted in similar industries  |
| 29 | Functional Req. Spec. No: 18 - 135                  |    | What is the supplier enquiry process?  | As generally adopted in similar industries  |
| 30 | Functional Req. Spec. No: 20 - 135                  |    | How the supplier feedback get captured currently?  | As generally adopted in similar industries  |
| 31 | Functional Req. Spec. No: 21 - 135                  |    | How many interfaces are used currently in purchasing fuction? Please provide in detail.  | NIL, Maintained through Microsoft Excel / Tally software  |
| 32 | Functional Req. Spec. No: 36 - 136                  |    | How is vendor registration/deregistration process followed currently?  | Maintained through Microsoft Excel / Tally software   |
| 33 | Functional Req. Spec. No: 37, 210, 216 - 136 to 143 |    | How many levels of approvals in current purchasing functions and which are all the purchasing functions applicable for approval and workflow?  | As generally adopted in similar industries  |
| 34 | Functional Req. Spec. No: 39 - 136                  |    | What material/ kind of services do you procure?  | As generally adopted in similar industries  |
| 35 | Functional Req. Spec. No: 41 - 136                  |    | What do you meant by Proprietary Indents?  | Proprietary Indents in connection with Agreement/PO(As generally adopted in similar industries)                                 |
| 36 | Functional Req. Spec. No: 49, 181 - 136 to 142      |    | Are you using document management system? If yes, please provide the details   | No, but it may require during impelmentation stage & in future.   |
| 37 | Functional Req. Spec. No: 55 - 136                  |    | Do you have quality management functions for purchasing?   | As generally adopted in similar industries  |
| 38 | Functional Req. Spec. No: 60 - 137                  |    | Do you have material requirement planning (MRP) process for Purchasing?  | As generally adopted in similar industries  |
| 39 | Functional Req. Spec. No: 62 - 137                  |    | Do you have Production process / Manual planning run?  | NA  |
| 40 | Functional Req. Spec. No: 67 - 137                  |    | What are types of purchasing takes places other than mentioned in the requirement specification line 79?   | As generally adopted in similar industries (But at present mainly Stores items used for Railways/Metros including Track/ Rails. |
| 41 | Functional Req. Spec. No: 69 - 137                  |    | What do you meant by Sub-orders?   | Subdivision of an order   |
| 42 | Functional Req. Spec. No: 80 - 137                  |    | Do you have Plant Maintenance module functions?  | No  |
| 43 | Functional Req. Spec. No: 80 - 138                  |    | For which process, you require default order types? Are you referring to Plant Maintenance module?   | Center/Item/Services  |
| 44 | Functional Req. Spec. No: 83 - 138                  |    | Do you have direct delivery process (3rd party process) ?  | As generally adopted in similar industries  |





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| 45 | Functional Req. Spec. No: 84 - 138      |  | How many Stok keeping UOM and Purchasing UOM currently used? Please list down.  | As generally adopted in similar Industries/ Railways   |
| 46 | Functional Req. Spec. No: 88, 116 - 138 |  | Do you have transportation management module ?  | No., but if may require during Implementation / in future.   |
| 47 | Functional Req. Spec. No: 89 - 138      |  | please list all the special purchasing conditions   | During Implementation period it will be mentioned  |
| 48 | Functional Req. Spec. No: 100 - 138     |  | How many business unit do you have for purchasing?  | As generally adopted in similar Industries   |
| 49 | Functional Req. Spec. No: 120 - 139     |  | How Non-Recurring Charges are captured in current purchasing function?  | Data Maintained in Microsoft Excel/ Tally  |
| 50 | Functional Req. Spec. No: 121 - 139     |  | Do you have Web Portal for PO creation and PO submission  | No., but it may require during impelementation stage & in future.  |
| 51 | Functional Req. Spec. No: 128 - 139     |  | Do you have consignment process in Purchasing?  | Yes  |
| 52 | Functional Req. Spec. No: 137 - 139     |  | Where you do maintain purchase statictics in current system setup?  | Data Maintained in Microsoft Excel/ Tally  |
| 53 | Functional Req. Spec. No: 140 - 140     |  | Do you have vendor managed inventory portal?  | No., but it may require during impelementation stage & in future.  |
| 54 | Functional Req. Spec. No: 152 - 140     |  | Are you using Warehouse Management Modules?   | No., but it may require during impelementation stage & in future.  |
| 55 | Functional Req. Spec. No: 154 - 141     |  | Which process, are you posting Goods receipt without reference to PO?   | As generally adopted in similar Industries/ Railways   |
| 56 | Functional Req. Spec. No: 176 - 141     |  | Are you using Batch and Serial numbers for items purchased?   | As generally adopted in similar Industries/ Railways   |
| 57 | Functional Req. Spec. No: 179           |  | Are you using SLED (Shelf Life ) for the items purchased?   | As generally adopted in similar Industries/ Railways   |
| 58 | Functional Req. Spec. No: 147 - 140     |  | What do you meant by MECL ?   | Please read as K-RIDE instead of MECL.   |
| 59 | Functional Req. Spec. No: 151 - 140     |  | Are you using BOM in purchasing process and are you maintaining scrap values (Negative) in BOM?   | As generally adopted in similar Industries/ Railways   |
| 60 | Functional Req. Spec. No: 162 - 141     |  | Are you using Service entry Sheet?  | As generally adopted in similar Industries/ Railways   |
| 61 | Functional Req. Spec. No: 166 - 141     |  | What do you meant by Purchase Statistics ? Is there any special tool used to capture the data?  | As generally adopted in similar Industries/ Railways   |
| 62 | Functional Req. Spec. No: 172 - 141     |  | Do you have Field service management module?  | As generally adopted in similar Industries/ Railways   |
| 63 | Functional Req. Spec. No: 276 - 146     |  | Materials are managed in Standard Price or Moving average price ?   | As generally adopted in similar Industries/ Railways   |
| 64 | General                                 |  | Do you maintain any master data ? If yes,What are they?   | Contract Status Report   |
| 65 | General                                 |  | What is your procurement Processes? (Decentralized/Centralized)?  | Centralised at Present   |
| 66 | General                                 |  | What is the criteria following to finalise the source of supply?  | As generally adopted in similar Industries/ Railways   |
| 67 | General                                 |  | Do you follow Purchase requisition Process for trading goods?   | NA   |
| 68 | General                                 |  | How many Plants are operating currently? (Org Level)  | NA   |
| 69 | General                                 |  | What are the different forms that are expected to be printed or sent electronically to vendors  | As generally adopted in similar Industries/ Railways   |
| 70 | General                                 |  | Do you follow any legal compliances for purchasing activities (Import,Country specific tax) ?   | No., Not yet at this moment  |
| 71 | General                                 |  | What procedure you are following to clear the vendor payments?<br>Any Invoice approval process ?  | As generally adopted in similar Industries/ Railways -<br>The detailed procedure will be given during implementation |
| 72 | General                                 |  | Are you using Vendor Advance Payment Tracking based on PO ?   | Yes  |
| 73 | General                                 |  | Are you using Quota Arrangement functionality to order same material from different vendors?  | As generally adopted in similar Industries/ Railways   |
| 74 | General                                 |  | What is the procurement cycle currently followed for domestic and import?   | As generally adopted in similar Industries   |
| 75 | General                                 |  | Do you have vendor rebate process?  | Yes Might require in future  |
| 76 | General                                 |  | Do you have central procurement department for all entities or separate procurement department for each entity ? If it is separate, please list down the procurement departments. | central procurement department for all entities  |

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| 77  | General                                      | Do you follow contract process (Long term Purchase agreements)? Centrally or decentralised contract ?   | Centralised at Present   |
| 78  | Functional Requirement Point # 12 -          | How authority is defined? How it is link with business? Is there any link between authority and zone?   | Competent Authority as per Schedule of Powers  |
| 79  | Functional Requirement Point # 23 -          | What kind of reports required at division, Region and circle?   | Will be informed during implementation stage   |
| 80  | Functional Requirement Point # 34 -          | What is role of consultant and will consultant need direct access to system?  | General Consultants for the Project & May require direct access to few modules   |
| 81  | Functional Requirement Point # 42 -          | How many operative banks ( payments, receipts and reconciliation) there for day to day business transaction? What is he mechanism followed for authentication and approval of payments?   | 3 Operative Bank Accounts,, Manual,, but in future On-line is preferred.   |
| 82  | Functional Requirement Point # 82 -          | Please provide current organizational structure along with financial reporting requirement at each level  | Refer the Company's website  |
| 83  | Functional Requirement Point # 94 -          | It is assumed financial statements are based on "INDAS"   | Indian GAAP (IndAS will be applicable from next FY)  |
| 84  | Functional Requirement Point # 266 -         | What is the tag? Is it RFID or Barcode? Is there any separate system to generate tag ?  | Planning for Barcode   |
| 85  | Functional Requirement Point # 311 -         | How many GST registrations exists? Only one PAN is considered for TDS   | Will be informed during implementation stage   |
| 86  | 4.2,Project Management - 128                 | Q14- What is Measurement book ? Is it an Excel ? What are the key detail and how it connected to Project ?  | It is a book used by the department of construction site to record the work done by the contractor with all the directions/dimensions and quantity of execution of work - As generally adopted in similar Industries/ Railways |
| 87  | 4.2,Project Management - 131                 | Q-74 Do you use Microsoft Project in your current landscape now? Or Do you plan to buy Microsoft Project License and plan to use while implementing SAP PS ?<br>Do you use Oracle Primavera in your current landscape now? Or Do you plan to buy Oracle Primavera License and plan to use while implementing SAP PS ? | No,, - As generally adopted in similar Industries/ Railways  |
| 88  | 4.2,Project Management - 133                 | Q-108 As you mentioned that you plan to integrate SAP PS with Microsoft Project / Oracle Primavera, do you have the Enterprise Project Connector License which can be use to integrate SAP PS with Oracle Primavera / Microsoft Project?  | No,, Not sure at this moment.  |
| 89  | 4.2,Project Management - 131                 | Q-86 Which Reporting tool are you using ? SAP BW, SAP Business Objects (or) any other Reporting tool ? Are you planning / already using the SAP system interfaced with the Reporting tool ?   | Manual   |
| 90  | General                                      | What is the Preferred hosting solutions Kride is looking for?(Public cloud/On-prem)   | Public Cloud   |
| 91  | General                                      | Do Kride already consuming any cloud service provider for their applications?   | No   |
| 92  | General                                      | Any Preferred Cloud Service provider? - AWS, Azure, GCP   | No Preference as such  |
| 93  | General                                      | Does your Application required Disaster Recovery Scenarios?   | Yes  |
| 94  | General                                      | Any specific conditions for the disaster recovery site(ex. Distance b/w Primary and Secondary, etc)   | One day data we can loose..  |
| 95  | General                                      | Any preferred RTO/Recovery Time Objective - goal your organization sets for the maximum length of time it should take to restore normal operations following an outage or data loss) and RPO (Recovery Point Objective - maximum amount of data the organization can tolerate Data lose)                              | Minimum 8 years  |
| 96  | General                                      | Is there any Data Migration required from Kride On-Prem data center to Cloud?   | Only Financial Data / Other datas which are minimal.   |
| 97  | General                                      | Does K-Ride have an estimation of expected data size that could be Input/Output traffic between Kride network to cloud?   | No estimate as of now.   |
| 98  | General                                      | Would K-Ride foresee any third party API integrations?  | In the long run it might require.  |
| 99  | If K Ride systems are non-SAP/Legacy system, | What are the source of those legacy system? Which are the databases they operating now?   | NA   |
| 100 | If K Ride systems are non-SAP/Legacy system, | What are third-party systems connected with those systems and what is their communication mechanism?  | E-DAS - Connected through Railtel Server & VPN   |
| 101 | If K Ride systems are non-SAP/Legacy system, | Does K RIDE wants to retains all of these 3rd party connections?  | Yes  |



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| 102 | If K Ride systems are non-SAP/Legacy system, |  | How many environments K RIDE wants to keep in Their SAP landscapes?  | As generally adopted in similar Industries/ Railways / Metros                    |
| 103 | If K Ride systems are non-SAP/Legacy system, |  | Dev-QA-Prod  | As generally adopted in similar Industries/ Railways / Metros                    |
| 104 | If K Ride systems are non-SAP/Legacy system, |  | Dev-QA-PreProd- Prod etc(further combination can be made based on K RIDE requirements)   | As generally adopted in similar Industries/ Railways / Metros                    |
| 105 | If K Ride systems are non-SAP/Legacy system, |  | Does K RIDE wants a Disaster Recovery system for BCP?  | Yes  |
| 106 | If K Ride systems are non-SAP/Legacy system, |  | What is current RTO, RPO in their landscape, if BCP is already implemented in their current landscape?   | As generally adopted in similar Industries/ Railways                             |
| 107 | If K Ride systems are non-SAP/Legacy system, |  | Are they want to retains same RTO/RPO? Are they flexible enough to adjust these values as per the target Hardware, if yes till what percentages?   | As generally adopted in similar Industries/ Railways                             |
| 108 | If K Ride systems are non-SAP/Legacy system, |  | How they want to build their Prod system ie Standalone, Distributed or High- Availability?   | As generally adopted in similar Industries/ Railways / Metros                    |
| 109 | If K Ride systems are non-SAP/Legacy system, |  | Are they willing to share same hardware for multiple Non-prod systems?   | NA   |
| 110 | If K Ride systems are non-SAP/Legacy system, |  | What is their current backup strategy for both Production and Non-production environments?   | Request based manual back-up   |
| 111 | If K Ride systems are non-SAP/Legacy system, |  | Is the K RIDE already using an enterprise backup tools ie Commvault? are they want to retain the same license or want to use native cloud backup solutions after the implementation?   | No   |
| 112 | If K Ride systems are non-SAP/Legacy system, |  | Every Customer needs a Solution manager system in their landscapes. What are functionalities Customer wants to use from solution manager?  | As generally adopted in similar Industries/ Railways / Metros                    |
| 113 | If K Ride already have a SAP systems         |  | What is the current ECC-ERP versions in K RIDE landscape. Is there more than one ECC-ERP available? Which are databases and OS's they operating now?   | NA   |
| 114 | If K Ride already have a SAP systems         |  | What are the SAP, Non-SAP and third party systems are connected with those ERP systems   | NA   |
| 115 | If K Ride already have a SAP systems         |  | What is current RTO, RPO in their landscape?   | NA   |
| 116 | If K Ride already have a SAP systems         |  | Are they want to retains same RTO/RPO? Are they flexible enough to adjust it as per the target Hardware, if yes till what percentage?  | NA   |
| 117 | If K Ride already have a SAP systems         |  | How they want to build their Prod system i.e Standalone, Distributed or High- Availability?  | NA   |
| 118 | If K Ride already have a SAP systems         |  | Is K RIDE already using an enterprise backup tools i.e Commvault? are they want to retain the same license or want to use native cloud backup solutions after the implementation?  | NA   |
| 119 | If K Ride already have a SAP systems         |  | Are K RIDE willing to use same OS license for Cloud(BYOL) or they want to procure a new one?   | NA   |
| 120 | If K Ride already have a SAP systems         |  | What is their current Transport Migration mechanism(STMS, CHARM, Revtrac etc), code retrofit and merge processes?  | NA   |
| 121 | If K Ride already have a SAP systems         |  | SAP basis team needs to perform a Sizing activity for exiting applications (SAPS calculation) and based on that target servers need to be assign in Cloud platform. So, who can provide network, Storage, CPU utilization from the current K RIDE landscape? | NA   |
| 122 | If K Ride already have a SAP systems         |  | What are the current alerting tools K RIDE is currently using? Are they willing to use same or want to use native cloud based alerting solutions?  | NA   |
| 123 | General                                      |  | How many external systems are there to integrate with New S/4 HANA system(Eg :-E-Procurement solution for enterprise management, Bank etc)   | Tally Accounting Software / e-proc portal of GoK / Banks for on-line transaction |
| 124 | General                                      |  | Whether the S/4 HANA implementation will be in cloud or in on-prem system?   | In cloud   |
| 125 | General                                      |  | If it is cloud Implementation whether it will be private or public cloud?  | Public Cloud   |
| 126 | General                                      |  | Is the current KRIDE system is an SAP system? if yes do we have any Interface systems like PI or CPI for 3rd party Integration?  | NA   |
| 127 | General                                      |  | Any predefined mode of integration technique is specified for BANK integration with SAP? (File Interface, API etc)   | No., will be done at the time of implementation                                  |
| 128 | General                                      |  | Whether all network related security and infrastructure will be provided by KRIDE?   | Yes  |
| 129 | General                                      |  | Do we have any specific list of Interfaces for 3rd party Intergration?   | Only Tally Accountig software at present   |

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| 130 | Data Sheet, S.no 5.3, B (Assignments/ Work experience) - 35               | <p>i. Three similar assignments in SAP implementation of value of ₹2 Crores each or above in the past five years till 31st March 2022 - should be supported by Customers Testimonials/work orders, etc.</p> <p>OR</p> <p>ii. Two similar assignments in SAP implementation of value of ₹3 Crores or above in past 5 years till 31.03.2022 - should be supported by Customers Testimonials/work orders etc.</p> <p>OR</p> <p>iii. One similar assignment in SAP implementation of value of ₹5 Crores or above in past 5 years till 31.03.2022- should be supported by Customers Testimonials/work orders etc.</p> | <p>1. Work experience certificate from private individual shall not be considered</p>   | <p>Please clarify if experience certificate from private organizations will be considered or not.</p>  | <p>However from Individual person not allowed.</p> | <p>Tender Condition Preval</p> |
| 131 | Data Sheet, S.no 5.3.C (Other requirements) - 35                          |  |   | <p>Please revise this clause as it is inconvenient to submit all the TDS certificate from private clients. Our request is that please consider completion certificate from the private client in this regard</p>                                   | <p>Tender conditions prevail</p>                   |                                |
| 132 | Data Sheet, S.no 5.3, (Financial Eligibility), S.no. ii - 36              | <p>Client certificate from other than Govt Organization should be duly supported by Form 16 A / 26 AS generated through TRACES of Income Tax Department of India.</p>  |   | <p>Request Department to clarify whether Bidder have to give both Performance Security and Security Deposit after awarded the contract. If Bidder have to give both, then it will be extra burden on the Bidders, request to clarify the same.</p> | <p>Tender conditions prevail</p>                   |                                |
| 133 | III. Special Conditions of Contract, Additional Clause 12, Page 211 & 212 | <p>The Performance Security shall be for an amount of 3% and Security Deposit : The Security Deposit shall be 5% of the contract value.</p>  | <p>Price bid format</p>   | <p>Request Department to clarify on License ATS cost during AMC period, which is not part of the Breakdown of Cost</p>   | <p>Please refer Addendum-1 to this Tender</p>      |                                |
| 134 | 4.C. BREAKDOWN OF COSTS (RS), Page no. 93                                 | <p>Price bid format</p>  | <p>Request Department to share alternate price bid format if Bidders are giving solution in SaaS (Software as a service) model. In SaaS model, license and Cloud infrastructure commercial is clubbed and it is a subscription based pricing.</p> | <p>Request Department to clarify on License ATS cost during AMC period, which is not part of the Breakdown of Cost</p>   | <p>Please refer Addendum-1 to this Tender</p>      |                                |
| 135 | 4.C. BREAKDOWN OF COSTS (RS), Page no. 93                                 | <p>Price bid format</p>  | <p>Request Department to clarify on License ATS cost during AMC period, which is not part of the Breakdown of Cost</p>  | <p>Request Department to share alternate price bid format if Bidders are giving solution in SaaS (Software as a service) model. In SaaS model, license and Cloud infrastructure commercial is clubbed and it is a subscription based pricing.</p>  | <p>Please refer Addendum-1 to this Tender</p>      |                                |