

Reply to Pre-Bid Queries

TENDER NO: KRIDE/2024-25/SE0010 Dated 25.10.2024.

Name of Work: "Providing of Skilled Manpower, Housekeeping and Security Services on Outsource basis to K – RIDE Offices/Field Works".

S. N.	Reference to Tender Clause	As per bid document	Queries/Request/Amendment Sought	KRIDE Response
1	Page No. 16, Point No. 3.6 (a) under DATA SHEET Information to Service provider	The rate indicated in the BOQ is inclusive of all charges (Wages, EPF/ESI, all taxes) the bidder / consultant has to quote only services charges for service provided in percentages nor rates as indicated in the Karnataka Public Procurement Portal.	1. Pls clarify, the contract is followed by State Wages or Central Wages.	1. The gross and Net salary to be provided to each outsource staff category is mentioned in Tender Document, same to be provided to the Out Source staff to their Bank account mandatorily.
			2. Revision of wages will KRIDE Reimburse or bidder has to consider revision while quoting, pls clarify	2. If the minimum wages fixed by the Govt. is increased beyond what is mentioned in the table (page no 43) same to be adjected using amount mentioned in incentive column (column no 09 of above table) Even after adjustment if the wage is less the prescribed minimum wage, then difference will be reimbursed by K-RIDE
			3. If the Wages followed by State Wages, as per the PSARA for security Services, washing allowance Rs.300/-per month per person to be paid. Requested to reimburse by the KRIDE	3. Agreed and will be reimbursed. If it is mandatory as per the Act.
			4. As per ESCI Act, if wage is more than Rs.21,000/- ESIC will not applicable, request to KRIDE for reimburse insurance cost for Non-ESIC employees	4. In the table mentioned at (page No 43) the amount mentioned against ESI(Employer contributions column No : 06) that can be used for procuring the cost of insurance for non-ESI covered for outsource staff.

S. N.	Reference to Tender Clause	As per bid document	Queries/Request/Amendment Sought	KRIDE Response
2	Page No. 70, point No. Additional Clause- 5 under III. SPECIAL CONDITIONS OF CONTRACT	The professional / personnel deputed are eligible for leave bonus (for the month not leave availed). and the rate for same will be fixed by K-RIDE authority. And PRICE SCHEDULE FORMAT - THE TENDERER SHOULD QUOTE RATE AGAINST EACH ITEM OF BOQ.	Refer to Price Schedule format, The Leave wages and Bonus are not defined/indicated, that the Applicable statutory will reimburse by the KRIDE, pls clarify	Tender condition prevails. Leave wages and Bonus are defined in the tender document
3	Page No.101, Point No. b) under ANNEXURE - I SALIENT FEATURES OF SOME MAJOR LABOUR LAWS APPLICABLE TO ESTABLISHMENTS ENGAGED IN BUILDING AND OTHER CONSTRUCTION WORK	b) Payment of Gratuity Act 1972: Gratuity is payable to an employee under the Act on satisfaction of certain conditions on separation if an employee has completed 5 years' service or more or on death the rate of 15 days wages for every completed year of service.	Refer to Price Schedule format, The Gratuity not defined/indicated, that the Applicable statutory will reimburse by the KRIDE, pls clarify	Tender condition prevails.
4	Page No.17, Point No.1.11 under DATA SHEET Information to Service provider	The Bids shall be accompanied by bid security (EMD) of Rs. ₹. 5,80,000/- (Rupees Five lakhs Eighty Thousand only). The entire amount is also accepted through online OR ₹.1,00,000 (Rupees One lakh only) shall be paid through e-Payment mode and balance of ₹. 4,80,000/ (Rupees Four lakhs Eighty Thousand only).	Refer to EMD Clause total EMD Rs.5,80,000/-, out of that Rs.1,00,000/- to be paid online in portal and Rs.4,80,000/- can be submitted in form of Bank Guarantee. Instead of this pls allow us to whole amount Rs.5,80,000/- in form of Bank Guarantee	Tender condition prevails.

S. N.	Reference to Tender Clause	As per bid document	Queries/Request/Amendment Sought	KRIDE Response
5	Page No.71, Point No. Additional Clause-12, under III. SPECIAL CONDITIONS OF CONTRACT	The Performance Security shall be for an amount of 3% (Three percent) of the Accepted Contract Amount Or Security Deposit equal to 10% (Ten percent) of the amount due to the Contractor in IPC's/ Running bills from time to time will be retained	Refer to Performance / Security Deposit and Retention amount are contradictory in the said clause. For Service Contract in all Central/State Government Departments / PSUs will instruct to submit Security Deposit or Performance Security only, and Retention amount will be applicable only on works Contract Since this is services contract, please accept Security Deposit or Performance Security @ 3% or 5% on contract amount in form of Bank Guarantee. Requested to waive-off retention amount as this is service contract	Please refer Corrigendum No-1
6	Page No. 18, Point No. 3.3 (vii) under DATA SHEET Information to Service provider	(b) Joint Venture: Not allowed.	Allow subsidiary company to participate and deliver the service.	Tender condition prevails. The firm fulfilling the eligibility criteria can only participate and deliver the service.
7	43 and 77	Manpower provided in Price Schedule (Page- 43) and Appendix-C- (Page-77) is different	The Estimate value Rs.3,86,67,983 is given in Price Schedule Format is calculated according to the yearly manpower requirement, but in Appendix-C, Month is given in UNIT column instead of Year. If we take monthly manpower in Appendix-C, the total manpower required is more than 1200. Kindly clarify the correct monthly manpower required for each category like Housekeeping, Security guard and skilled manpower. in Appendix-C-Key Personnel sheet.	Please refer corrigendum No-1
8		General	Our Sister concerned Company ***** merged with Main Company*****. Therefore, we would like to submit both Companies combined Annual Turnover Certificates with Balance sheet and experience certificates except all statutory Registration certificates & Licenses will be submitted in the main company name. We will upload the business transfer agreement also for your kind reference. We need your confirmation in this regard to participate in this tender.	Copy of the legal document for the merger needs to be submitted.